

Terms and Conditions

Bookings: Bookings can be taken up to 2 weeks in advance online or over the phone. If booking other members, please include member's full name. When busy we pair up members, this will not be done before 9.30am at the weekends and we will not move your booking earlier and no more than 1 tee time later. On the main Oaks course, you may only play with 1 ball (unless lost) and no practicing on this course. Please arrive at the tee on time and let us know promptly if you are unable to attend. When busy, we reserve the right to slot in additional tee times if we feel pace of play is acceptable.

Membership Card: **EVERY MEMBER MUST SHOW THEIR MEMBERSHIP CARD AT RECEPTION BEFORE EACH ROUND.** Your membership card is proof of your membership with us, this must be shown before ordering food and drink to receive your discount as well as when collecting your scorecard for a round or competition. This card cannot be used by another person and if lost or damaged can be replaced for a £5 fee (for Flexible members, any credits left on the card may not be able to be refunded).

5 Day Members Only: This membership does not include Bank Holidays, on these days you will be charged either full price or guest rate when playing with a 7 Day member (if available).

Flexible Members Only: You are required to come in before every round for your membership card to be scanned and payment taken. If you do not have enough credits, you will be required to pay the remaining fee in cash or card. Any remaining credits at the end of the membership year will only be valid for up to 4 months. From August 1st onwards, these credits will be invalid.

Guests: **NO GUEST WILL BE PERMITTED TO PLAY WITHOUT A MEMBER ON WEEKENDS BEFORE 9.30AM.** Only one guest rate per member (if applicable), this only applies to 18 holes on the main Oaks course. All guests must be paid for before the round commences. Guests can only be booked over the phone or in person at the counter and their full name/s must be given at the time of booking. Members cannot reserve a booking for visitors to use unless they plan on playing themselves.

Suspension: You can suspend your membership for personal medical reasons only, this must be requested in writing by letter or email and a doctor's or hospital note may be required. This must be done in advance, when possible, this cannot be put into effect after the fact. During the suspension you will be unable to use the benefits of your membership, doing so will automatically restart your membership. We will deduct any membership owed from your membership fee for the following year.

Membership Cancellation: You can cancel your membership anytime with a refund of any months remaining (if applicable). We will not hold your membership slot open for you and you will not be guaranteed a space if you decide to re-join the following membership year.

Buggies: Buggies can be booked up to 1 week in advance in person or over the phone, they may not always be available due to availability and course conditions (see Course Closure). A discount is available to blue badge holder's when badge is shown with payment of buggy. Buggies are only available to players 21 years old or over and they must hold a full driver's license.

Course Closure: The course/s may be temporarily closed due to extreme weather, course conditions and/or maintenance. We will let players know as soon as possible via email and will accommodate rebooking of tee times when possible.

Membership Form: Make sure to complete the overleaf membership form as accurately as possible and inform a member of staff of any changes to your information throughout the year. For under 18's the emergency contact is a requirement, for others it is highly recommended.

I have read and understood the Terms and Conditions above and I agree to abide by the rules and regulations stipulated by Delapre Golf Centre.

Signed

Date